



SIMEC

MEMBER OF



Tahmoor Coal Newsletter

Western Domain

April 2022 | Newsletter 2

Mining Update – Longwall West 3 completed

Tahmoor Coal Pty Ltd (**Tahmoor Coal**) commenced mining of Longwall West 3 (LW W3) on 13 September 2021 and ceased extraction on 22 March 2022 at 1551m (refer to Figure 1 overleaf).

Longwall West 4 – final longwall in Picton

Longwall West 4 (LW W4) is scheduled to commence in late April 2022 and is due for completion in early August 2022. Please note there is minimal to no subsidence predicted from LW W4 to residential dwellings.

Subsidence monitoring in the area will still be conducted for a 12-month period after the completion on LW W4, but on a less frequent basis.

Subsidence Advisory NSW live on nsw.gov.au

The Subsidence Advisory NSW website has been migrated onto nsw.gov.au as part of the NSW Government's OneCX program. Redirect links have been set up to allow users to find the information and resources they are looking for in one place.

The new Subsidence Advisory pages are accessible from the 'Living in NSW' section of the nsw.gov.au website. You can also type 'Subsidence Advisory' into the Search bar. Please refer to the flyer attached for more information.

Reporting Safety and Serviceability Concerns

Please report any safety or serviceability concerns to Subsidence Advisory NSW (SA NSW) in the first instance by phoning (02) 4677 6500.

Tahmoor Coal can also be notified on 0429 442 811 or email tahmoorenquiries@simecgfg.com if you have any concerns.

Reporting a safety or serviceability concern does not open a compensation claim for your property, this must be lodged separately via the SA NSW portal.

Claim for mine subsidence compensation

If you think your property has experienced any subsidence impacts, please ensure you lodge a compensation claim with SA NSW at the new page www.nsw.gov.au/subsidence-advisory/portal.

Any claims for compensation must be lodged within 12 months of noticing damage.

For claims in active mining areas, SA NSW will assess whether subsidence is complete using available survey data. If not, the claim will be put on hold until subsidence has ceased.

For pending claims on properties no longer located in the subsidence zone of LW W3 or LW W4, SA NSW will contact you directly to commence the claim investigation process.

Important Contact Information

Tahmoor Coal Pty Ltd

Tahmoor Coal Reception: (02) 4640 0100

General information: (24hrs) hotline: 1800 154 415

Email: tahmoorenquiries@simecgfg.com

Web: www.tahmoorcoal.com.au

Subsidence Advisory NSW

24 Hour Emergency Hotline: 1800 248 083

Picton Office phone: (02) 4677 6500

Email: subsidenceadvisory@customerservice.nsw.gov.au

Web: www.nsw.gov.au/subsidence-advisory

Tahmoor Coal – Current Mine Plan

Figure 1 highlights the location of LW W4 in yellow.

- The blue hashed line (predicted 20 mm Subsidence Area) indicates the area predicted to be impacted by subsidence from LW W4 mining.
- The grey areas in the figure depict areas that have previously been mined in the Western Domain.

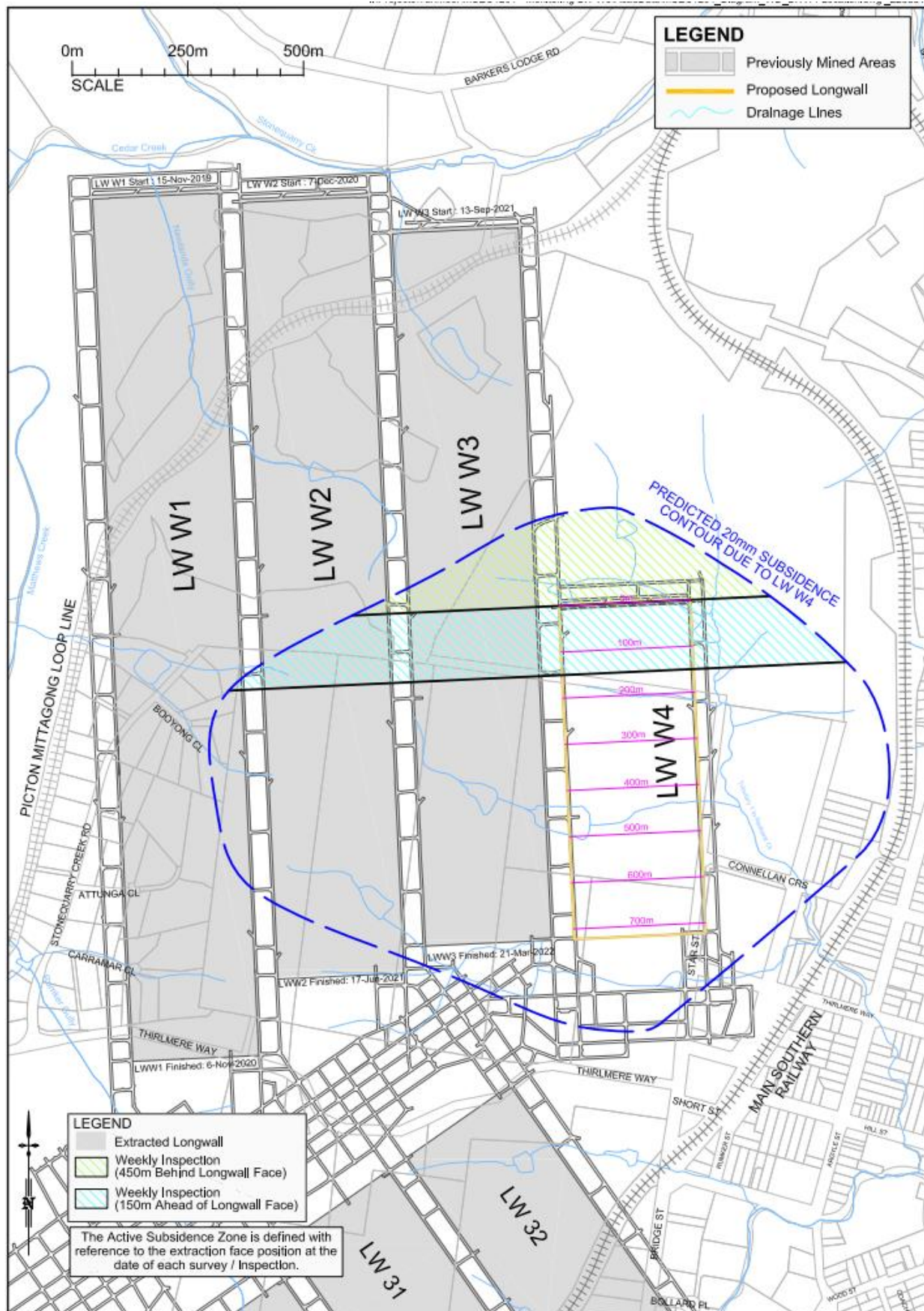


Figure 1: Tahmoor Coal LW W4 Mine Plan

Subsidence Advisory now live on nsw.gov.au

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The new Subsidence Advisory pages are accessible from the 'Living in NSW' section of the [nsw.gov.au](https://www.nsw.gov.au) website. You can also type 'Subsidence Advisory' into the Search bar. Please refer to the below site navigation guide for more information.

What's different?

Each page has been informed by customer research, creating a seamless experience for the people of NSW. Main improvements include:

- a single source of truth for Subsidence Advisory information, with simplified navigation
- Improved content and user experience, with the new site being designed around customer research and needs.
- optimised for mobile so users can access the information on a device that suits them
- a better digital experience centred around customer journeys and needs

New pages and link

Page	URL
Homepage	https://www.nsw.gov.au/subsidence-advisory
Safety and subsidence emergencies	https://www.nsw.gov.au/subsidence-advisory/subsidence-emergencies
What is mine subsidence?	https://www.nsw.gov.au/subsidence-advisory/mine-subsidence
Subsidence Advisory NSW Portal	https://www.nsw.gov.au/subsidence-advisory/portal
Claims	https://www.nsw.gov.au/subsidence-advisory/claims
Pre-mining inspections	https://www.nsw.gov.au/subsidence-advisory/PMI
Buying property in a district	https://www.nsw.gov.au/subsidence-advisory/buying-property
Development	https://www.nsw.gov.au/subsidence-advisory/development
Mine subsidence districts	https://www.nsw.gov.au/subsidence-advisory/districts
About us	https://www.nsw.gov.au/subsidence-advisory/about
Supplying services to Subsidence Advisory NSW	https://www.nsw.gov.au/subsidence-advisory/supplying
Contact us	https://www.nsw.gov.au/subsidence-advisory/contact

Check out Subsidence Advisory's new step-by-step video guide detailing the claims process for active mining areas

Want to know more?

If you have any questions or would like more information, please contact Subsidence Advisory on 02 4908 4300 between 8:30am to 4:30pm, Monday to Friday. Or email subsidenceadvisory@customerservice.nsw.gov.au